

American Cancer Society Hotel Partners Program



In the United States, an estimated 200,000 cancer patients travel more than 40 miles to their treatment each year.* These patients can face additional financial and emotional concerns during an already challenging time, including where they are going to stay during treatment and how they are going to pay for it.

Through the American Cancer Society Hotel Partners Program, the Society joins with hotels across the country to provide complimentary and, in select markets, discounted rooms for cancer patients and their caregivers who must travel for treatment. By partnering with us, you can help us reduce barriers to care, like lodging, so patients can focus on what's most important – getting well.

“Having the complimentary hotel room was the difference between being treated or not – it meant everything.” – Hotel Partners Program guest



For more information on the Hotel Partners Program or to become a participating hotel, visit cancer.org/patientlodging or call 1-800-227-2345.



HOW THE PROGRAM WORKS

- Hotels provide complimentary rooms to qualified cancer patients on a space-available basis only.
- Patients contact the Society to request lodging, and we confirm their eligibility.
- Program guidelines are reviewed and agreed to by the patient, releasing you of any liability.
- The Society will contact your hotel in advance to check your availability.
- The Society will book reservations directly with your hotel.
- No patient should show up at your hotel without a confirmed reservation from us.
- All patients and accompanying caregivers are expected to abide by the rules of your hotel.
- Hotels are not required to provide any special treatment to patients referred by the Society.

BENEFITS TO PARTICIPATING HOTELS

- Demonstrates your commitment to your community and the fight against cancer
- Builds goodwill in the community
- Boosts employee morale
- Enhances brand loyalty, and increases repeat customers



cancer.org | 1.800.227.2345

*2011 National Cancer Data Base

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